

Tuya Smart Camera User Manual

1. Download the APP

Search for Tuya Smart in APP store or Google Play or Scan the QR Code below to download.



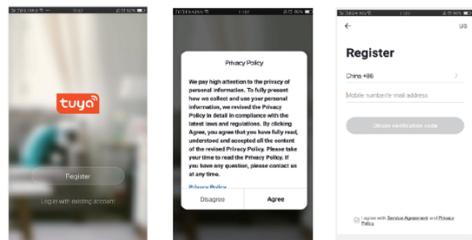
Scan QR Code to download



2. Register/Log in with existing account

2.1. Register

If you don't have account yet you can register an account. Click "Create New Account" and read the Privacy Policy on APP, click agree to enter the registration page for Mobile (only support China mobile numbers) or Email address to get the verify code to finish the registration.

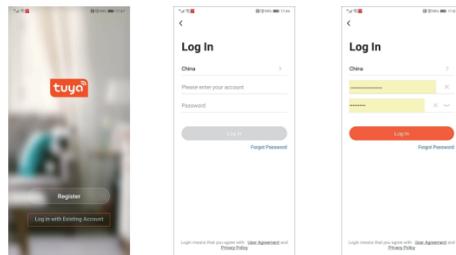


2.2. Login with existing account

If you already have an account click "Log in with existing account"

(1) The system automatically select the currently Country/Region or you could manually select the Country/Region.

(2) Enter your registered mobile number or email address, enter the password to log in the APP.

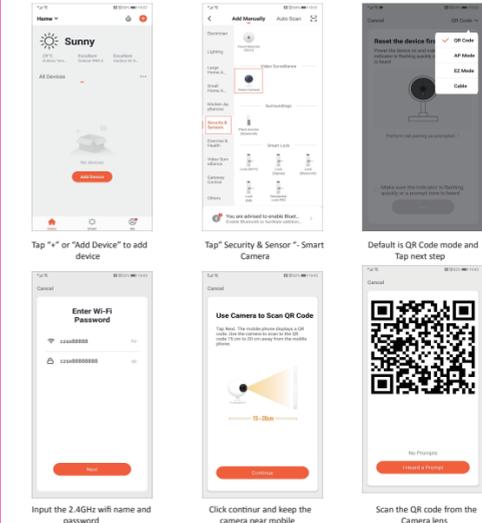


3. Add devices

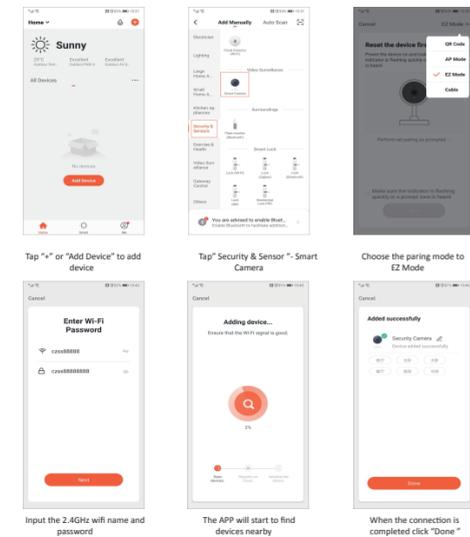
3.1. QR Code Connection

Tips: The devices only support 2.4GHz wifi currently not 5GHz wifi. And the WIFI password should not contain any special characters eg. !@#%&*() when configuring please put your phone and devices as closer as possible.

Power on the camera, you will hear the broadcast "Wait for wifi configure" If you heard nothing at all kindly reset the camera to factory settings.

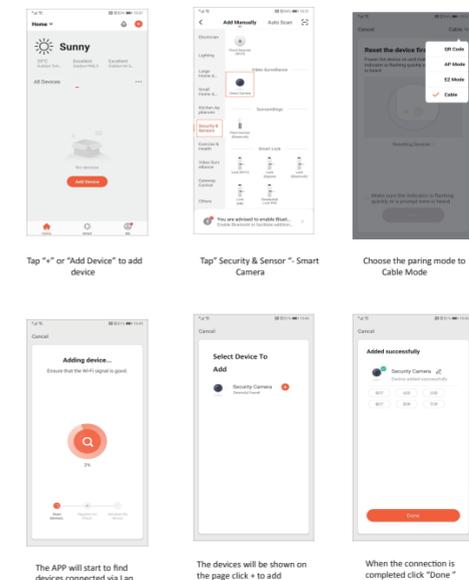


3.2. EZ Mode Connection

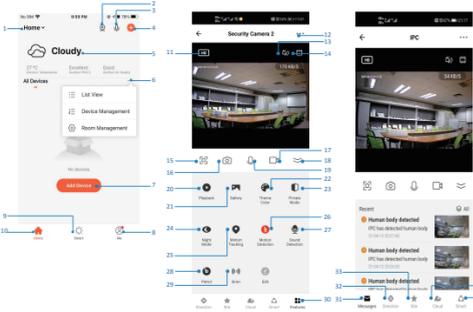


3.3. Cable Mode

Power on the camera and connect the camera with a network cable, waiting for the LED signal light is on.

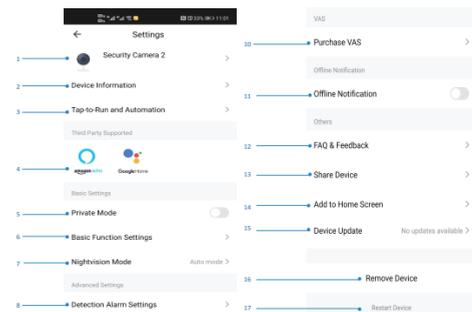


4. APP Settings

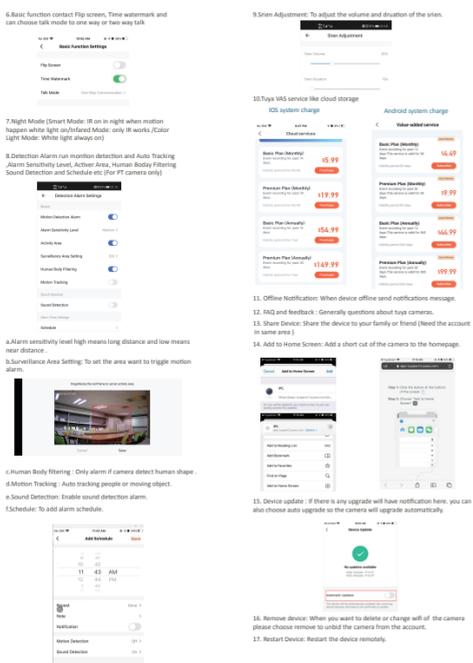


1. Family Management
2. Camera Multiview
3. Local control entrance
4. Add a new device
5. Local information
6. Display management
7. Add a device first time
8. MIP(Personal Information Home Management, Motion Detection Message Center, FAQ, Feedback/More Services/Settings)
9. Smart Scene with conditions or other tuya smart devices like alarm light, controller etc.
10. Home device list
11. SD/HD switch
12. Camera Settings
13. Sound option(speaker) open training
14. Vertical/ Full Screen
15. Horizontal/ Full Screen
16. Camera snapshot (save image on phone)
17. Actually record/record videos on phone)
18. Collapse the menu
19. Talk button (Press to talk to the camera)
20. Playback the recordings
21. Photo album
22. Theme color (light mode and dark mode)
23. Private Mode(Cameras display turn off on-app)
24. Night Mode (Smart Mode: It goes to night when motion happen while light on/Infrared Mode: only IR works/Color Light Mode: White light always on)
25. Enable Auto-tracking to follow the movement
26. Motion detection alarm (Send alarm notification if any movement detected)
27. Sound Detection (Send alarm notification if any sound detected)
28. Patrol (Panorama) pan/tilt to move every angle. Site Patrol will patrol all sites and stay at each sites for 10s)
29. Siren alarm (To make alarm sound to scare the suspicious person)
30. Camera features page
31. Message (Alarm message page to show when there is motion or sound detected)
32. Direction (To control camera directions)
33. Site (Presets can be stored max 60sites. When you click the site the camera will move to the place automatically)
34. Cloud Service (Offer by tuya with AWS cloud service to record videos on cloud)
35. Smart (Different from home page, this smart is to set only camera smart actions)

5. Camera Settings



1. Camera name you can edit by yourself the name and change the ICON and set location
2. Device information include owner IP address, Device ID, Time Zone, WiFi Strength
3. Tap to run the scenes or automations created
4. Alexa/Google Support, if camera open this function the camera will be able to stream on Echo show /Echo Dot, Google Nest Hub and Chromecast etc. Refer to the instructions as per 9.
5. Private Mode (Turn off the camera display on app)
6. Purchase VAS
7. Offline Notification
8. FAQ & Feedback
9. Share Device
10. Add to Home Screen
11. Device Update
12. Remove Device
13. Restart Device
14. Private Mode
15. Basic Function Settings
16. Nightvision Mode
17. Detection Alarm Settings
18. Siren Adjustment



6. Google Assistant And Alexa

Please make sure your device have enable this function

6.1. Precondition

- (1) Download and install the Google Home or Amazon Alexa APP according to the Smart speaker you have.
- (2) Register the account and pair your smart speaker with APP.

6.2. Pairing Tuya Smart to Smart Speaker APP etc

Link with Google Home APP. Support Google Nest Hub, Chromecast Display etc

- (1) Login on Google Home APP click the right corner of individual settings--Assistant Settings--choose Assistant--HomeControl--Search the Tuya Smart APP, the page will direct to the tuya smart login page please input your tuya smart app account and password and click "Authorise" to link tuya smart app with your Google Home APP. Then you will be able to see the devices support Google Assistant in your home device list.
- (2) Control your devices through Google Home APP. For the smart camera you could say as below: "Ok Google, show me the smart camera"
- "Ok Google, show me the IPC"
- "Ok Google, show me the security camera"
- And you could also give some familiar name to the device like front door, bedroom, haha etc.
- "Ok google show me front door /bedroom/haha"

Link with Amazon Alexa APP. Support Echo Spot, Echo Show 5/8/10 etc

- (1) Login on Amazon Alexa APP and click menu on the left corner. Select skill menu to enter skill store--search Tuya smart--Click Enable button--it will direct to tuya smart login page please input your tuya smart app account and password--then speak to Echo "Alexa, Discover the devices"--then you will be able to see the devices in your tuya smart app account.
- (2) Control your devices through Amazon Alexa APP. For the smart camera you could say as below: "Alexa, show me the smart camera"
- "Alexa, show me the IPC"
- "Alexa, show me the security camera"

7. FAQ

As mentioned that in the camera settings there are FAQ page and you could also read the Q&A below to have a brief understanding of the common issues.

Q1: How do I reset my camera to factory settings ?
A1: Delete the camera from your app list directly or long press the reset button for 8s until you hear the voice "Reset ,camera reboot"

Q2: I have select the 2.4GHz WI-FI and input password correctly why does the camera still not connected to WI-FI?
A2: (1)Please make sure the network you used is the same one for your phone and the camera.
(2)Please make sure your Router enable DHCP you could login the router settings to check. If it's disabled the camera will not get ip and fail.
(3)Please press the reset button for 8s to restart the camera.
(4)Please make sure the Wifi signal intensity is over 80%.

Q3: How do I change the camera from one router to another?
A3: First delete the camera from your app list or long press the reset button for 8s. Then configure the camera again.

Q4: Why SD card can't be recognized? After a period the video and cycle videos can not be recorded?
A4: Please check the camera settings and make sure you set up the camera to record on SD card. And currently support 128GB SD card do not exceed. And please make sure the SD card is not damaged and support only FAT32.

Q5: Why I can't receive the alarm information when I see device online and has a motion detection event ?
A5: Please make sure you have enable the push notification from the Tuya Smart APP. And please enable alarm notification on app.

Q6: How do I access the camera on WEB ?
A6: Open the page <https://ipc.ismartlife.me/login> and use your own Tuya app to scan the QR code then you will see the camera on IE.

