

Tuya Smart Camera User Manual

1. Download the APP

Search for Tuya Smart in APP store or Google Play or Scan the QR Code below to download.



Scan QR Code to download

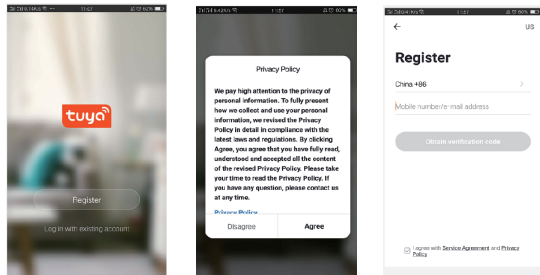


Android

2. Register/Log in with existing account

2.1.Register

If you don't have account yet you can register an account.Click “Creat New Account ” and read the Privacy Policy on APP ,click agree to enter the registration page for Mobile (only support China mobile numbers) or Email address to get the verify code to finish the registration.

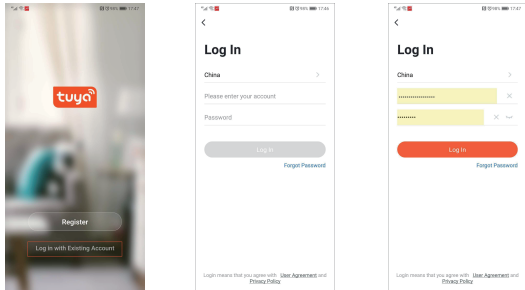


2.2. Login with existing account

If you already have an account click “Log in with existing account”

(1) The system automatically select the currenty Country/Region or you could manually select the Country/Region.

(2) Enter your registered mobile number or email address ,enter the password to log in the APP.

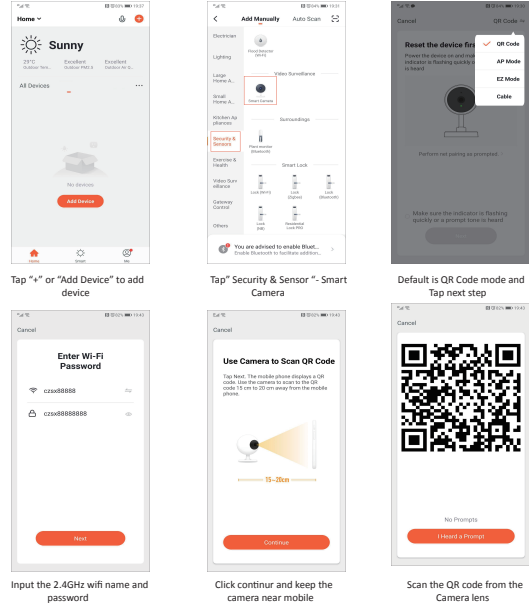


3. Add devices

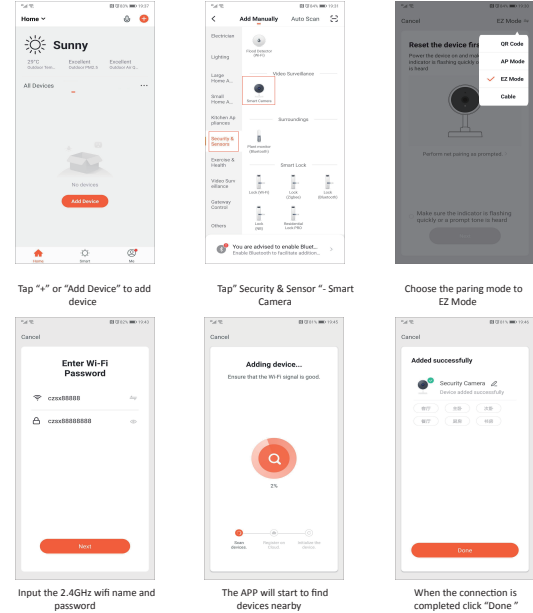
3.1. QR Code Conenction

Tips: The devices only support 2.4GHz wifi currently not 5GHz wifi . And the WIFI password should not contain any special characters eg. !@#%&*() when configuring please put your phone and devices as closer as possible.

Power on the camera ,you will hear the broadcast “Wait for wifi configure” If you heard nothing at all kindly reset the camera to factory settings.

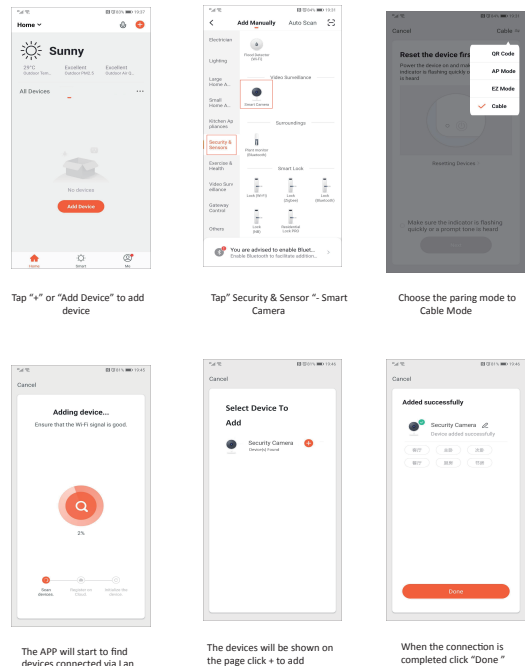


3.2. EZ Mode Connection

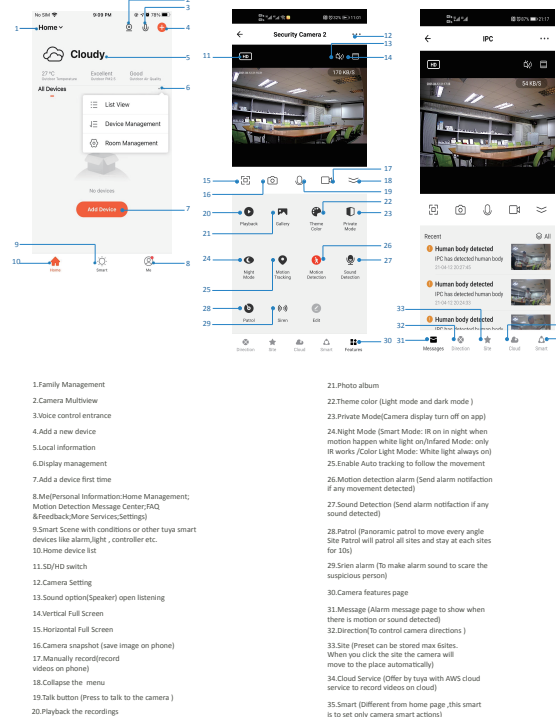


3.3. Cable Mode

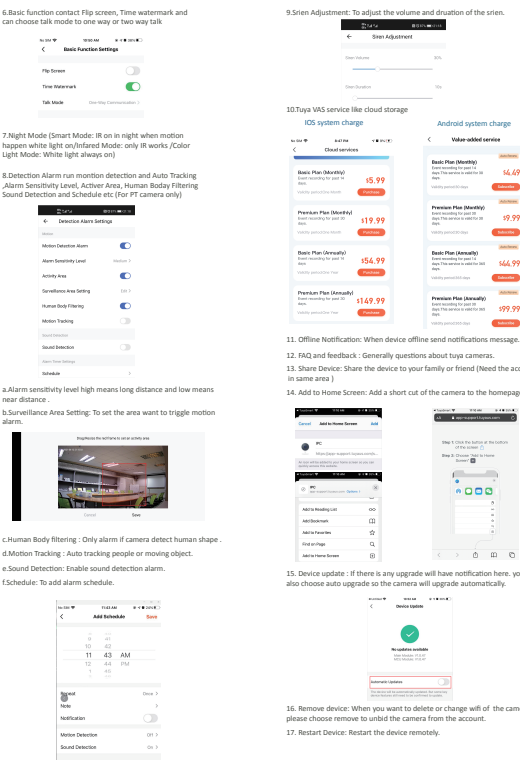
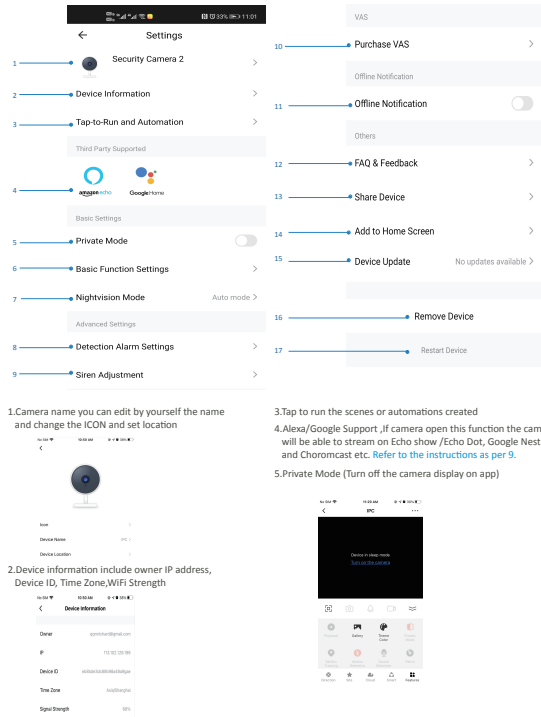
Power on the camera and connect the camera with a network cable, waiting for the LED signal light is on.



4. APP Settings



5. Camera Settings



6. Google Assistant And Alexa

Please make sure your device have enable this function

6.1. Precondition

- (1)Download and install the Google Home or Amazon Alexa APP according to the Smart speaker you have.
- (2)Register the account and pair your smart speaker with APP.

6.2. Pairing Tuya Smart to Smart Speaker APP

Link with Google Home APP. Support Google Nest Hub, Chromecast Display etc

- (1)Login on Google Home APP click the right corner of individual settings--Assistant Settings --choose Assistant --HomeControl--Search the Tuya Smart APP,the page will direct to the tuya smart login page please input your tuya smart app account and password and click “Authorise” to link tuya smart app with your Google Home APP. Then you will be able to see the devices support Google Assistant in your home device list.

- (2)Control your devices through Google Home APP .For the smart camera you could say as below:
“Ok Google ,show me the smart camera ”
“Ok Google ,show me the IPC”
“Ok Google ,show me the security camera ”
And you could also give some familiar name to the device like front door , bedroom , haha etc.
“Ok google show me front door /bedroom/haha”

Link with Amazon Alexa APP. Support Echo Spot , Echo Show 5/8/10 etc

- (1)Login on Amazon Alexa APP and click menu on the left corner . Select skill menu to enter skill store --search Tuya smart --Click Enable button --it will direct to tuya smart login page please input your tuya smart app account and password --then speak to Echo “Alexa ,Discover the devices”--then you will able to see the devices in your tuya smart app account.

- (2)Control your devices through Amazon Alexa APP .For the smart camera you could say as below:
“Alexa ,show me the smart camera”
“Alexa ,show me the IPC”
“Alexa ,show me the security camera”

7. FAQ

As mentioned that in the camera settings there are FAQ page and you could also read the Q&A below to have a brief understanding of the common issues.

Q1: How do I reset my camera to factory settings ?

A1: Delete the camera from your app list directly or long press the reset button for 8s until you hear the voice “Reset ,camera reboot”

Q2: I have select the 2.4GHz Wi-Fi and input password correctly why does the camera still not connected to Wi-Fi?

- A2: (1)Please make sure the network you used is the same one for your phone and the camera .
(2)Please make sure your Router enable DHCP you could login the router settings to check .If it's disabled the camera will not get ip and fail.
(3)Please press the reset button for 8s to restart the camera .
(4)Please make sure the Wifi signal intensity is over 80%.

Q3: How do I change the camera from one router to another?

A3: First delete the camera from your app list or long press the reset button for 8s . Then configure the camera again.

Q4:Why SD card can't be recognized? After a period the video and cycle videos can not be recorded?

A4: Please check the camera settings and make sure you set up the camera to record on SD card. And currently support 128GB SD card do not exceed. And please make sure the SD card is not damaged and support only FAT32 .

Q5: Why I can't recieve the alarm information when i see device online and has an motion detection event ?

A5: Please make sure you have enable the push notification from the Tuya Smart APP. And please enable alarm notification on app .

Q6: How do i access the camera on WEB ?

A6:Open the page <https://ipc.ismartlife.me/login> and use your own Tuya app to scan the QR code then you will see the camera on IE.

